



Dear Guests

Welcome in our 2ND HOME HOTEL.

To make your stay as pleasant as possible, you will find the most important information in our A-Z guide.

Of course, we will also be happy to help you in person.

Best wishes
Your 2ND HOME HOTEL Team

A

Adapter

All electrical sockets are equipped with 230 V/ 50Hz. A selection of charging cables and international adapters are available at the reception.

B

Baby cot

We are happy to provide baby cots for a fee of 20€ per day.

Baby food/Feeding bottles

We will be happy to heat it up for you. Do you need cold boiled water for preparing baby food? Give us a call.

Bank

In the street "Bei den Kornschranken" in the city centre you will find a "Sparkasse" and a "Raiffeisen-Volksbank". In the street "Rübenmarkt", also in the city centre, you will find a "Commerzbank" and next to the railway station (Bürgermeister-Reiger-Straße) you will find a "Postbank".

Bar

Our hotel bar is open Monday to Friday from 5.30 p.m. to 10.30 p.m. We will be happy to spoil you there with snacks and high-quality drinks.

Ask for our bar menu!

Bathrobes

(see "sauna")

Bathroom stool

We are happy to provide you with a bathroom stool on request.

Blanket

We will be happy to bring an extra blanket to your room.

Breakfast

The breakfast buffet is open from Monday to Friday from 6.30 a.m. to 10 a.m. On Saturdays, Sundays, and bank holidays the breakfast buffet is open from 7 a.m. to 11 a.m. You will find it in our restaurant on the ground floor.

Bus

(see "train")

C

Car rental service

Ernst Meier at "Gewerbestraße 8" offers vehicles for rent. Our reception team will be happy to help you order a rental car.

Change of linen

Please contact the reception if you would like your bed linen and towels changed daily.

Check-out

Check out is 11 am. If you need more time in your room, you can book our Late-Check-Out for 15€ and stay until 1 p.m. in your room. Please contact our reception-team for more information.

Chemical dry cleaning

(see "laundry service")

Children

We are a child- and family-friendly hotel. Children under the age of 3 can sleep free of charge in the parents' bed. We charge € 20.- for a cot and € 30.- for an extra bed. Please contact our reception team if you need an extra bed.

City centre

You can reach the pedestrian zone on foot in about 10 minutes. A city map is available free of charge at the reception.

Conference

(see "meeting")

Copies

Coloured copies are available at reception for € 0.25 / copy.

Credit cards

(see "payment")

D

Day trips

Information about possible sights and destinations are available at our reception or from the Tourist Information on (0) 09081 – 84116.

Dentist

(see “doctor”)

Doctor

You can get addresses and phone numbers at the reception. We will also be happy to make an appointment for you.

Please dial (0) 116117 directly in urgent cases and (0) **112** in **emergencies**.

Dog

(see “pets”)

E

Email

Our Email-address is: info@2ndhomehotel.de

Emergency exits

(see “escape routes”)

Environmental protection

Environmental protection very important to us!

Refillable soap dispensers, variable towel changes, heat regulators on the radiators, low packaging breakfast buffet, waste separation and much more are a matter of course for us.

If you wish, you too can make your contribution: switch off the lights and TV when you leave your room. Turn off the taps properly. Take part in the variable towel changes. Use the basket in the room for paper waste and the basket in the bathroom for everything else. Put empty bottles next to the basket.

If you don't need your room cleaned, we would be happy if you could take part in the "get a free drink" campaign.

(see "get a free drink")

Escape routes

Escape route plans are located next to the room door and in the corridors.

Extra beds

We are happy to provide you with an extra bed (only available in premium double rooms) for a fee of € 30.-.

F

In case of Fire

The 2ND HOME HOTEL is equipped with a modern fire alarm system. In case of an alarm please leave the building quickly by using the marked escape routes. The assembly point is out in front of the main entrance. Escape route plans are next to the room doors and at the corridors.

Flowers

We will be happy to provide flowers for you or recommend a florist nearby.

Fire extinguisher

Fire extinguisher are on every floor in the corridors.

Fitness

The 2ND HOME HOTEL does not have a gym. You can use the gym "Rieser Kraftwerk" in the "Nürnberger Straße 64". It is open 24/7. You can pick up an access wristband at the reception for a € 20.- deposit and a € 12.- user fee.

G

Garage

Our reception team will be happy to help you find a suitable garage.

Gas station

You can find the next gas station at "Nürnberger Straße 61", only a few minutes away from the hotel.

„Get a free drink“

If you do not need/want your room cleaned, you will get a voucher for a free drink at the bar/from the drink fridge downstairs. In addition, we donate 50ct to the project "PLANT FOR THE PLANET".

Guided city tours

Guided tours of Nördlingen take place daily at 2 p.m. from 08.04.2023 to 05.11.2023. The approximately one-hour historical tour leads through the medieval streets and alleys of the former Free Imperial City of Nördlingen. You will not only get to know Germany's only completely preserved city wall, but also the tanners' quarter, the market square with its imposing buildings and much more.

The price per adult is € 4.50. Children under 12 take part free of charge. The meeting point is the tourist information office at Marktplatz 2. For the exact dates of special or themed tours, please ask at the reception.

H

Hairdryer

You will find the hairdryer in your bathroom.

Hairdresser

The hair stylists "Dragana Gantner", Löpsinger Str. 13, (phone number: +49 9081 4191) or "S.Line by Swetlana", Deininger Str. 27, (phone number: +49 9081 8056040) are only 10 minutes away from our hotel.

We recommend making an appointment first.

Homepage

Visit us at: www.2ndhomehotel.de

I

Ironing board/ Iron

We can provide you with an ironing board and an iron. Please inform the reception.

Ironing service

If needed, we provide ironing services for a fee. Please ask at the reception.

Information

Information about the city, the surrounding area, leisure activities, bus and train connections and much more is available from our reception team.

Intercity bus

(see "train")

Internet access

(see "Wi-Fi")

L

Laundry service

Should you wish to use our laundry service, please use the laundry bag. You will find it in the wardrobe of your room together with the laundry list with prices. Normally, you will receive your laundry back within 24 hours.

Lost & Found

If you find objects in our house, please bring them to the reception. If you are looking for a forgotten or lost object, please contact our receptionists.

Luggage room

We can store your luggage in our luggage room at the reception.

Luggage service

If you need help with your luggage, please contact our receptionists.

M

Mailbox

You can bring your mail to the reception. We will frank and send the post for you. The nearest Post office is right next to the train station within a 10-minute walk from the 2ND HOME HOTEL.

Massages

We recommend to you the beauty salon "Simon de Michel". You will get more information at the reception.

Meeting

We have three seminar rooms (25 sqm to 68 sqm) for up to 80 persons in total. Our reception team is happy to give you more information.

Music/Screen Mirroring

The TVs in the hotel rooms have an integrated Bluetooth-Player. You can find it on the home screen. It is also possible to use the TV via Samsung Smart View App to play back different contents from your mobile phone. The Screen Mirroring function on the TV is also available after logging on to the wifi.

N

Newspapers

We will be happy to order your desired daily newspaper. Alternatively, you can find daily newspapers and magazines within walking distance in the city centre.

P

Packed lunch

You must leave the hotel before 6.30 am? We will provide you with a packed lunch instead the breakfast. Please inform us in the evening before your departure, either in the restaurant or at the reception.

Parking

The hotel's own parking spaces and e-charging stations are located opposite the hotel entrance. These are free of charge. Additional free parking spaces are located opposite the hotel driveway. Please note that parking in the hotel driveway is not permitted.

Payment

If you have not yet paid your hotel bill, please do so in the afternoon or evening. Please note that payment is not possible at check-out (before 2.00 p.m.).

We accept the following payment methods: cash, Maestro, Master Card, Visa Card, JCB, American Express

Pets

Your pets are very welcome in our house. We charge € 10.- per dog per night. Please use the red sign if you leave your room without your pet.

Pharmacy

You will find the nearest pharmacy within a 10-minute walk (700 meters). Go straight into town through the medieval gateway "Löpsinger Tor". At the pedestrian walkway you have to turn left into the street "Bei den Kornschranken". After 100 meters, you will find the **LINDA – St. Georg's Pharmacy** on the left side. Emergency services and opening hours can be requested at the reception.

Photocopies

(see "copies")

Pillow bar

We will gladly provide you with an extra pillow. You can choose between a normal pillow, a side sleeper pillow, a spelt pillow and neck pillow.

“Please do not disturb“

Please hang the “I need some Me Time“ sign on your room door if you do not want to be disturbed.

If you do not want your room cleaned, see “get a free drink”.

R

Reception

Our reception is staffed Monday to Friday from 2 p.m. to 11 p.m. and Saturdays, Sundays, and public holidays from 12 p.m. to 8 p.m.

After our reception opening hours, you can reach us on the emergency mobile number. You will find this at the reception desk or in the display box at the main entrance.

Religious service

If you need information about religious services, feel free to ask our receptionists.

Restaurant

Let us spoil you with refined culinary delights in our in-house DORIES restaurant on the ground floor. Our restaurant is open from Monday to Friday from 5.30 p.m. to 10.30 p.m. (kitchen is open until 9.30 p.m.).

Please contact the reception desk for table reservations.

Room service

For an extra charge of € 5,- we are happy to serve you food and drinks in your room.

S

Safe

You can deposit your valuables safely in our reception safe.

Sauna

Our relax area with sauna is located on the 3rd floor.

The sauna can be used daily during reception opening hours. Please let us know approx. 30 minutes before your use so that we can heat up the sauna for you.

We are happy to provide you with a sauna bag including bathrobe, sauna towels and slippers free of charge during your stay. Please contact our reception team for more information.

Scan

We will gladly scan your documents. Please contact our reception team for further assistance.

Sewing service

Smaller sewing service can be provided by our employees. If you need a professional sewing service, please contact our reception team.

Shoeshine machine

(see “shoeshine service”)

Shoeshine service

The shoeshine machine is located on the 2nd floor.

You will receive a shoe shine kit on request at the reception.

Smoking

The 2ND HOME HOTEL is a non-smoking hotel. Smoking is only allowed outside of the building on the ground floor (main entrance). In case of disregard of the smoking ban, we reserve the right to charge a cleaning fee of at least € 150,- per room. Costs for fire brigade operations triggered by smoking in the room will be charged to the person responsible!

Stamps

See "mailbox"

T

Taxi

Our reception team will be happy to order a taxi for you via our exclusive partner Taxi Riess.

Telephone

Please dial an additional "0" in front of the actual phone number to call from the hotel network. To call other rooms, please dial the room number without an additional prefix.

You can reach the reception and the restaurant via the respective speed dial key.

Important phone numbers:

Police (0) 110

Emergency/Fire brigade (0) 112

Television set

Please switch on the TV with the red button. With the arrow keys you can select "TV-Channel" and with the "OK-Button" in between the arrow keys you can confirm your selection.

TV-Channels:

01. Das Erste HD	16. arte HD
02. ZDF HD	17. PHOENIX HD
03. BR FS HD	18. ZDF Info
04. SAT 1	19. zdf.neo HD
05. RTL Television	20. 3sat HD
06. n-TV	21. KIKA
07. Pro Sieben	22. TOGGO Plus
08. Kabel eins	23. Disney Channel
09. N24 Doku	24. Pro7 MAXX
10. Sport 1	25. MDR HD
11. Eurosport	26. hr-fernsehen
12. DMAX	27. SERVUS TV
13. SUPER RTL	28. WDR HD
14. VOX	29. SIXX
15. RTL 2	30. RTL NITRO

Ticket service and ticket sales

We will be happy to assist you at the reception or call for you directly at the ticket office at the city of Nördlingen. (Tel. : +49 9081 / 79 99 88)

Train

The nearest train and bus station is the Bürgermeister-Reiger-Straße in Nördlingen. The station is approx. 650 m away from the 2ND HOME HOTEL.

Our reception team will be happy to provide you with information and timetable details.

Train connections

(see "train")

Toiletries

If you have forgotten something, please do not hesitate to contact the reception team. Common items, such as toothbrushes, are available on request at our reception.

U

Umbrella

We are happy to lend you an umbrella. Please ask our reception team.

V

Voucher

2ND HOME HOTEL – Vouchers are a very special gift. No matter if they are used as a birthday, an anniversary, a wedding, or a Christmas present; as a sign of esteem to our loved ones, for good friends, or as a gratitude and recognition for nice colleagues and committed employees – our vouchers are the right present for every occasion.

W

Wake-up call

Please contact the reception team if you need an alarm clock. We will be happy to provide you with one for a deposit of € 20.-.

Wi-Fi

The Wi-Fi is free of charge throughout the hotel.

Wi-Fi in the room: Please switch on the TV. On the start screen you will find a QR code and the access data for the Wi-Fi.

(For Windows devices, you may be asked to enter the network key. Please enter the password in the query field).

Wi-Fi on the ground floor: The password for the Wi-Fi access on the ground floor (network: DORIES guest) is: "Rostbraten".